



# 20/21 SEASON

It is no surprise that many people find virtual learning challenging. However, if we focus on what we CAN learn and change our perspective, any student can thrive! Since the start of our journey into the virtual world of teaching dance & music we have grown as teachers and as individuals. We understand firsthand the importance of connecting with familiar faces and continuing to do something we love. It can take someone from isolation to a community. It can take someone fighting depression to knowing they are not alone. Whether your student realizes it they are learning ...

## Guide to Virtual Learning

Never before have we as a global community experienced such a shift in how we learn.



**Survival**  
**Perserverance**   **Commitment**  
Growth   **Resilience**  
**Happiness**   **Belonging**  
Progress   **Friendship**  
**Community**

**Contact Us**  
250 Clarence Street  
Brampton, Ont. L6W 1T4  
905-454-5735  
info@the-studio.ca www.the-studio.ca

# LEARNING FROM HOME

Allow your child to be free from distraction while participating in their lesson. This means clearing toys out of the way. Avoid young children taking lessons in their playroom. If necessary, clear space for them to move freely without obstacles in their path. This could mean having your child pick up toys, clothing, books etc. before they can take their lesson. Very often rolling up an area rug is a simple solution to having a floor to dance on. If possible push small pieces of furniture out of the way (ie. foot stools, love seats, chairs etc). Enjoy watching your child learning from home, but try not to interfere with the instruction. Our staff are highly trained and will be able to assist your child. If your child has a question please assist them to type in the "chat" or teach them how to do it themselves. Knowing how to "mute" and "unmute" is very important for communication. A "practice" lesson to learn about Zoom is a helpful tip. Then you and your student are familiar with the system prior to the first class.

"Gallery" view is fine at the start of class to see friends and say hello and at the end of class. Once class begins your instructor will tell you who to "pin". By "Pinning" the instructor (or assistant) that is all your child sees. Please ensure your child is dressed and ready to participate 5 minutes before lesson start time. All virtual lessons will be locked 10 minutes into class start time. Students arriving later than 10 minutes may not be given access.

**Dress Code** - It is best to arrive to your virtual class dressed as if you were coming to The Studio.

Some students do not want others to see the inside of their homes. Consider hanging or draping a sheet or curtain to limit what others see.

Avoid having a lot of light behind the student. It makes it very difficult for the instructor to see them.

Many students have discovered that being connected to a blue tooth/external speaker provides a better audio experience.



## Security

We have enabled the "waiting room" feature. This means students will wait and the instructor will allow them access to the meeting. All meetings will require a password to enter. This password can be found in the email invitation. Parents please ensure your child's name is listed as the user for the meeting. This can be done by changing your profile name. You can put the first name and last initial. If siblings are sharing the same device please list both student's first names. Many of our teachers do not recognize the "parent name" or the screen name shows as "iphone". If we do not recognize the student name we cannot allow them to enter the meeting room to participate in class. If the instructor does not recognize the student they will ask in the "chat" the name of the student enrolled in the class. If no response is given, the student will not have access to the class. Parents you always have the option of disabling the video on your device. However, instructors will not be able to correct the student.

## Technical Difficulties

The Instructor is having technical difficulties:

The instructor may have to log off and login again. If this happens please sign in to your class again. We have taught hundreds of virtual classes and many times technical issues can be resolved without closing the class down. If the issue cannot be resolved you will be sent a pre recorded class so you do not lose out on class time. We will notify parents via email and The Studio Facebook Members page if there are issues we cannot resolve that affect specific classes.

The Student has technical difficulties:

If you have issues with sound or "freezing" be patient, the problem may resolve itself in a few minutes. If the problem continues, log off and login again. The instructor will let you in once they see you are in the waiting room again. If the issue cannot be resolved the instructor will send you the Zoom link to the class you missed. If your wifi signal is weak try turning off your video. Let the instructor know you are having issues and have turned your camera off.

For future classes try a different location in your house if possible. Too many people on wifi in one house will affect your connection, especially if someone is online gaming. Feel free to call The Studio during your class for assistance.

## Virtual Class Links

As a Hybrid or Virtual Only Student you will receive weekly links to all your live lessons via email. Upon request, links to a recording of your virtual classes will be sent to students who experience technical difficulties, are on holidays or are too sick to participate. These links will only be available for two weeks. Class recordings will not be sent out to students that simply miss a class. Virtual learning allows all of us to participate in an activity that will continue no matter what challenges we are faced with. It provides much needed social interaction as well as physical and mental health benefits. We appreciate your patience and understanding.